

consultancy

 NRG PRACTICAL HUMAN RESOURCES

There's no escaping it. Your people are your most valuable asset. They differentiate you from your competitors and – when properly nurtured – they're your best source of competitive advantage. No matter what industry you're in, human resources demand your attention.

If you're a small or medium-sized business, with neither the time nor the budget to create an HR department, NRG Practical Human Resources can flexibly fill that gap for you. If you're a large organisation with an in-house team, we offer a range of specialist, complementary services.

whatever the challenge, we can meet it

Human resource issues come in all shapes and sizes. Often you're faced with situations you've never had to manage before. With a team of fully qualified and experienced HR professionals, we have the depth and breadth of experience to rise to every challenge. Whether you're in a start-up situation with limited people resources, or a fully operational HR division, we can provide flexible specialist services which are both practical and business focused. Whatever aspect of our service you require, our approach is always to work closely with you, as part of your management team to provide a seamless practical solution.

a selection of the specialist services we offer:

- HR outsourcing
- Transition management
- Change management

- Specialist HR and interim recruitment
- Psychometric testing and assessment techniques

- Organisational development and performance management
- Knowledge management
- Performance coaching
- Training, learning and development

- Policy development and implementation
- Employee relations

To further strengthen our organisational development and knowledge management expertise, we've established a strategic partnership with Learning DynamiX. Working together, we assist organisations of all sizes to realise the full potential of their people. All development activity is results orientated and aligned to business objectives.

our clients

We work with a wide range of clients from blue chip organisations to small to medium sized enterprises in the private and public sectors. We also have extensive experience working within customer relationship management (CRM) and contact centres.

You may recognise some of the following names. They've all worked closely with NRG Practical Human Resources:

- Hyder Business Services
- Komatsu (UK) Ltd
- Northern Rock PLC
- PricewaterhouseCoopers
- Samsung
- SITEL
- Tasco Europe

where you can find us

Our group headquarters is based in Newcastle upon Tyne. We also have business centres in Glasgow, Edinburgh, Darlington, Middlesbrough, York and Leeds. Don't worry if you're based outside of these areas, we're equipped to operate nationally. You'll find all addresses and contact details at the back of this brochure pack.

If you want to find out more

Simply call free on **0800 919628**

and ask for NRG Practical Human Resources

www.nrgplc.com

